

ShawPittman LLP

A Limited Liability Partnership including Professional Corporation

DATE: August 1, 2003

TO: Examiner Michael Heck
ORGANIZATION: US Patent and Trademark Office
FAX NUMBER: 703-305-8215

FAX
PHONE NUMBER: 703-746-9419

TOTAL PAGES (INCLUDING COVER): 5

FROM: Yvette M. Parrish For Aslan Baghdadi and
Brett C. Martin

PHONE NUMBER: 703-770-7550,

E-MAIL ADDRESS: Yvette.Parrish@shawpittman.com

FAX NUMBER: 703-770-7901

TEXT:

Examiner Heck:

Pursuant with our telephone conversation, please find enclosed the Customer Number address change linked to application serial number 09/577,658, a copy of the previous correspondence received and an Associate Power of Attorney to completely update the record. Please update your records accordingly. If you should have any further questions please do not hesitate to contact me. We look forward to receiving the next action in this case.

Best regards.

If you do not receive all pages, please call 202.663.8613

Fax Department Information

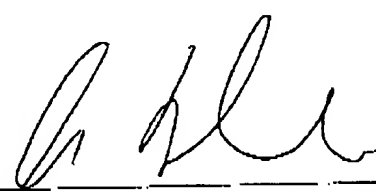
REQUEST TRANSMISSION BY:

CLIENT NUMBER:

TIME TRANSMITTED:

USER ID NUMBER: 6180

This fax message is intended only for the use of the individuals to whom it is addressed. It may contain information that is privileged and confidential. If you are not the intended recipient, any dissemination, distribution or copying of any information contained in this communication is strictly prohibited, except to the extent necessary to return this communication to the sender. If you have received this communication in error, please notify us immediately by telephone at 202 663 8613. Thank you.

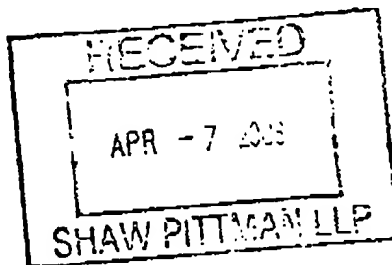
Associate Power Of Attorney Or Agent (37 CFR 1.34) (For Representation Related To A Patent Application)			Docket No. BS99-199
In Re Application Of: April A. OWEN et al.			
Serial No. 09/577,658	Filing Date May 25, 2000	Examiner Michael Heck	Group Art Unit 3623
Invention: SYSTEM AND METHOD FOR MANAGING CUSTOMER CONTACTS AND RELATED INFORMATION			
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>			
Please recognize the following as <input checked="" type="checkbox"/> Associate Attorney <input type="checkbox"/> Associate Agent in this application.			
Name: Brett C. Martin			
Reg. No 52,000			
Address: ShawPittman, LLP IP Group 1650 Tysons Boulevard McLean, VA 22102 Customer No.: 28970			
Tel No. 703-770-7792			
			
<i>Signature of Principal Attorney or Agent of Record</i>			
<div style="border: 1px solid black; padding: 5px;">Aslan Baghdadi Registration No.: 34,542 ShawPittman, LLP IP Group 1650 Tysons Boulevard McLean, VA 22102 Customer No.: 28970</div>			
<i>Registration Number & Address of Principal Attorney or Agent of Record</i>			
Dated: August 1, 2003			
<div style="border: 1px solid black; padding: 5px;">I certify that this document is being deposited on with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231</div>			
<i>Signature of Person Mailing Correspondence</i>			
<i>Typed or Printed Name of Person Mailing Correspondence</i>			



Commissioner for Patents
Washington, DC 20231
www.uspto.gov

**CUSTOMER
NUMBER:** 28970
**CORRESPONDENCE
ADDRESS:**

SHAW PITTMAN
IP GROUP
1650 TYSONS BOULEVARD
MCLEAN, VA 22102



FAX: 703-770-7901
E-MAIL:

PHONE: 703-770-7900

Date Mailed: 04/01/2003

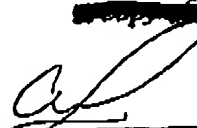
NOTICE OF CUSTOMER NUMBER RECORD CHANGE

The request to change the information associated with the above-identified Customer Number has been accepted by the Commissioner of Patents and Trademarks.

The Customer Number may be used to identify the correspondence address or "fee address" for, and/or the appointed practitioner(s) in, a United States patent application or patent. The correspondence address and registration numbers indicated on this notice reflect the current correspondence address and registration numbers associated with the above-identified Customer Number.

PRACTITIONER REGISTRATION NUMBER(S) ASSIGNED TO THAT CUSTOMER NUMBER:

31163, 32329, 34542, 34878, 38500, 41009, 41971, 42115
42956, 43475, 44615, 46271, 51193, 52000, 53100, 53339.


Patent Electronic Business Center
(703) 305-3028

PART 1 - ATTORNEY/APPLICANT COPY



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 COMMISSIONER OF PATENTS AND TRADEMARKS
 Washington, D.C. 20531

APPLICATION NO	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO	CONFIRMATION NO
09/577,658	03/25/2000	April A. Owen	BS99-199	0903

26970 7590 03/21/2003

BRETT C. MARTIN
 1650 TYSONS BOULEVARD
 MCLEAN, VA 22102

EXAMINER

HECK, MICHAEL C

ART UNIT

PAPER NUMBER

3623

DATE MAILED 03/21/2003

Please find below and/or attached an Office communication concerning this application or proceeding.

Due Amendment
 Date 6/21/03
 Docketed 68

Organization **TC3600** Bid **CPK5**
U. S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE
WASHINGTON, DC 20231
IF UNDELIVERABLE RETURN IN TEN DAYS

OFFICIAL BUSINESS

AN EQUAL OPPORTUNITY EMPLOYER

CAN WE HAVE A COMPANY NAME

Thank you

NIXIE

3029 1 10 04/01/03

RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD

RETURN TO SENDER
NOT AT THIS ADDRESS



RECEIVED
APR 0 8 2003
GROUP 3600

